

Question Number	Submission Date	Question	Answer
1	14/10/2021	Is getting onto the Framework - dependent upon supply demand in the local area/ region where applying, or it is based on meeting a known threshold irrespective of how many suppliers exceed that Threshold in that area?	The DPS is open to all suppliers, so there are no restrictions to specific areas. All Suppliers are encouraged to apply to FSF DPS 2.
2	14/10/2021	Following the evaluation of tenders is there a shortlist which is presented to the jobcentres who requested the provision, or is only the highest scoring bid presented to them?	Following evaluation, it is just the preferred identified Supplier who is presented to the Job Centre colleagues.
3	14/10/2021	How do we request feedback on our tenders - should we put the request in our tender or is there somewhere else to request feedback?	Please refer to slides 44-48 of the attached presentation regarding the feedback process. When you receive notification of an unsuccessful RFQ response you will then have 10 working days to request feedback. You will e-mail a request for feedback to the DWP Buyers e-mail - unless another e-mail address has been specified within your unsuccessful notification.
4	14/10/2021	On one application, can you apply for work in different regions e.g. in Hull and Leeds	You will only be required to submit an application for accreditation once as part of this you are able to select multiple locations (as part of the Basware filters) these can be amended at any time as required.
5	14/10/2021	On the FSF DPS 2 page on Jaggaer, I can't find where to access the supplier guidance and terms and conditions. Where is this located?	Upon signing into Jaggaer and locating the DPS you need to navigate to the PQQ (Pre-Qualification Questionnaire) for FSF DPS and all the relevant attachments can be found there.

6	14/10/2021	What is the timeline for the RFQ process from start to finish?	There is no set time-frame for an RFQ opportunity. The timescale given to Suppliers to respond to each RFQ will be set by the Buyer and will depend on the resources and complexities of the requirement. However we are advising a minimum of 5 working days for an RFQ to be open. In terms of the overall length of the RFQ process this will depend on the complexities of the requirement, the evaluation process and available resource.
7	14/10/2021	So if you have selected a particular service category, let us say 1 and 2 - will you then automatically receive all RFQs issued against that category or is there a further selection before RFQ issued?	As part of the application process Suppliers select from a number of filters on Basware, including service categories, delivery, customer type and locations. These filters are used by the Buyer to determine the list of potential Suppliers for a specific RFQ opportunity. Only those Suppliers who match all the filters selected will receive the RFQ notification.
8	14/10/2021	Will the word count include spaces?	Yes the RFQ form is based on word counts opposed to spaces. However when completing your accreditation on Basware please note that this is limited to characters not words.
9	14/10/2021	Will you be telling us what the budget is?	Yes each RFQ will indicate the maximum budget applicable to that requirement.
10	14/10/2021	What will be the timescale DWP work to in terms of evaluation RFQ submissions?	The intention is to make the process from issue of the RFQ to award as streamlined as possible. The buyer will set the RFQ deadline, recommendation is a minimum of 5 working days, the evaluation period will depend on the number of RFQs that are received, and the governance period from Preferred Bidder to award will depend on the value of the contract.

11	14/10/2021	Could you please let us know what the average contract length and value of the contracts procured through DPS 2?	Whilst we're unable to provide this for DPS 2 you can gain an idea of the value and length of contracts procured of DPS 2's predecessor DPS 1. The type of opportunities will depend on what is required locally and when, therefore it is impossible to say what would be procured via the DPS 2. However, all contracts that have been let under DPS 1 are published on Contracts Finder, see link - https://www.contractsfinder.service.gov.uk/notice/0f5cbbc4-3a1b-461c-b682-a25799c05912?origin=SearchResults&p=1
12	14/10/2021	Is there a pipeline of expected RFQs that may be shared with bidders? Can we expect to see a volume of opportunities from Nov 1 onwards?	The type of call-off opportunities will depend on what is required locally and when, therefore it is impossible to say what would be procured via the DPS 2.
13	14/10/2021	Will the awarded contracts for DPS1 be updated soon?	We are aware of an on-going technical issues which mean that we've had problems publishing recent awarded contracts to contracts finder. We are currently investigating to get the problem resolved as soon as possible.
14	14/10/2021	What happens if the buying jobcentre rejects the preferred bidder?	This would depend on the reasoning, the evaluation process is followed for all requirements - where the preferred identified bidder fails to meet requirements this procurement would be a market failure.