

South  
Yorkshire  
Housing  
Association



[syha.co.uk](http://syha.co.uk)

# WorkWell

# South Yorkshire



# Our model

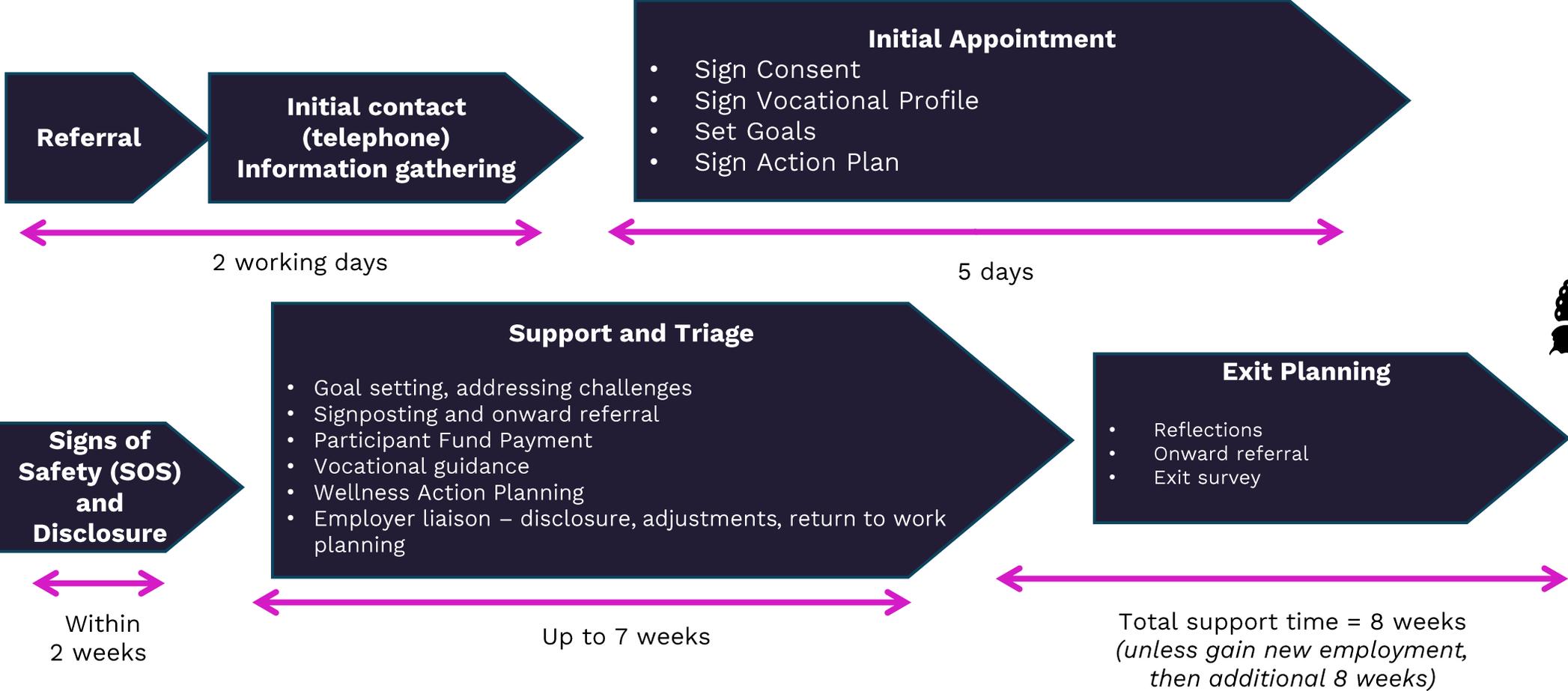
WorkWell in South Yorkshire aims to support **3750** individuals with health conditions or disabilities to enter, remain in, or return to work following absence.

WorkWell is commissioned by SYMCA and delivered in South Yorkshire by SYHA, funded from October 2024-March 2026.

WorkWell is part of a **national pilot scheme** and is a partnership between the South Yorkshire Integrated Care Board, Local Authorities, and Voluntary Sector Organisations. Funded by the Department for Work & Pensions and the Department of Health & Social Care - Joint Work and Health Work Unit.

WorkWell supports individuals for **up to 8 weeks**, with an additional 8 weeks support if a participant finds new or alternative employment.

# Participant Journey

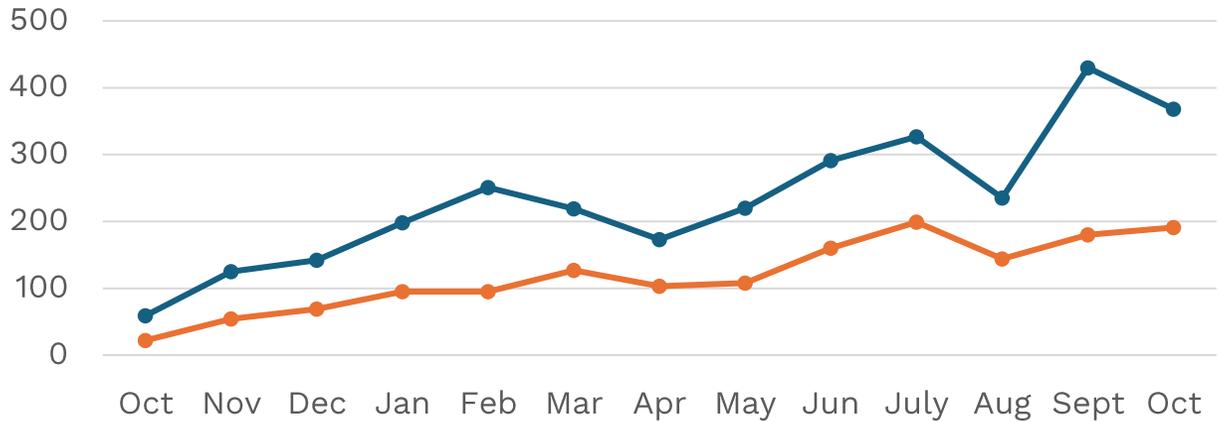
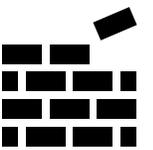


# WorkWell

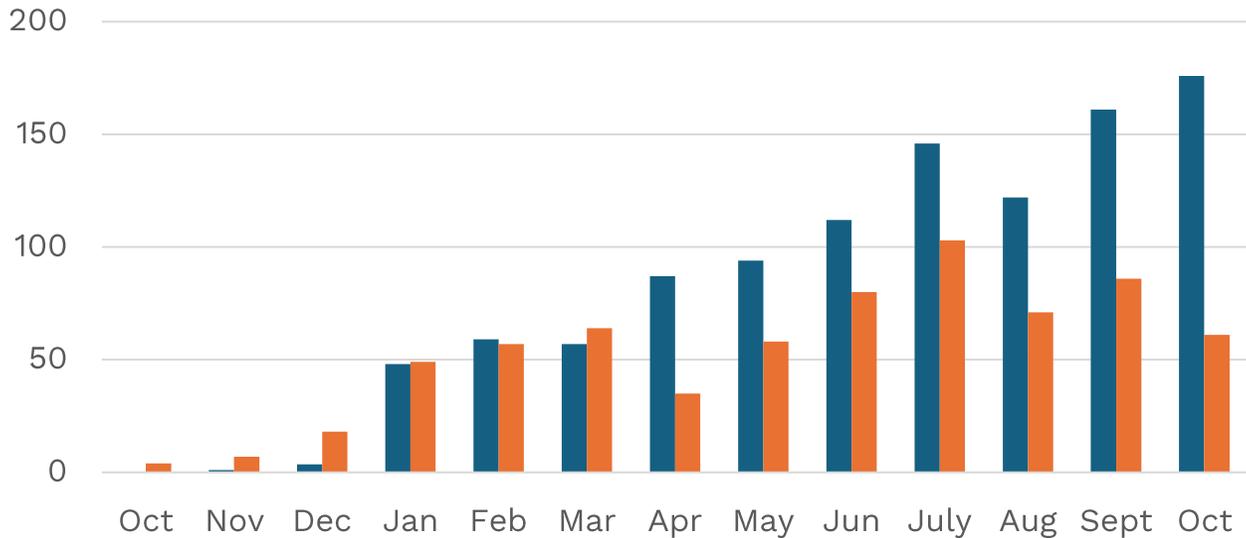
South Yorkshire Housing Association



# Performance - SY



—● Referrals —● Starts



■ Completions ■ Outcomes

## Industries:

H&SC, Education, Retail

## Referral routes:

- Self referral
- Health professional
- Colleagues
- Friends and family
- JCP

## The current picture...



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71% referrals in work and struggling or off sick

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Av time on caseload 7 weeks

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Primary health barriers: MH, MSK

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Primary non health barriers: Confidence, Transport, Childcare

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Average spend: £197

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60% referrals female

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25% referrals aged 26-35, 15% 16-24

# Targeting employers

## WorkWell on the Road

Invest in your people, and they'll invest in your success.



Growing demand for workplace wellness initiatives



Employees value convenience and accessibility



Employers benefit from healthier, more engaged teams



Supports retention and productivity



Funded by  
UK Government

South  
Yorkshire  
Housing  
Association



syha.co.uk

SOUTH YORKSHIRE  
**SYMCA**  
MAYORAL  
COMBINED  
AUTHORITY



A stylized logo consisting of two interlocking loops forming a heart shape.  
YOLO WELLBEING

**D2U**  
Health and Wellbeing

# GPs: The Challenge

Rising consultations for social & vocational issues

Frequent attenders visit 5× more than average

Non-medical problems consuming clinical time

Lack of awareness of support services in the community

Back, neck problems driving health crisis

Increase in fit notes

# Benefits for clinical teams



Reduce repeat non-medical GP appointments



Support IIF & QOF personalised-care targets



Protect clinical capacity



Trusted non-clinical partner

# Emma's story:

<https://www.youtube.com/watch?v=mq9hUNsi6LU>

Sample comments from participants:

“...From the beginning, the referral process was smooth, the support I received was personalised to my situation. My Employment Specialist was very helpful and ensured my support plan was focused directly on the main challenges I faced in staying in work (managing financial pressures and balancing my health issues - Osteoarthritis causing joint pain, inflammation, stiffness, and swelling)..WorkWell has made those challenges much easier to manage by providing ongoing guidance, encouragement, and practical support.”

“My Employment Specialist was understanding and responsive, helping me stay motivated and focused on my goals. The funding has been crucial in allowing me to remain in work, I have accessed therapy to continue building stability, skills and confidence for the future, possibly increasing my hours.”